

### Warranty Policy

3M<sup>™</sup> warrants this product to be free of defects in material and workmanship for a period of one (1) Year from the date of original purchase (the "Warranty Period"). **Dated proof of purchase such as a bill of sale is required to establish warranty eligibility.** If the product fails to perform due to a defect in materials or workmanship during the Warranty Period, 3M will repair or, at 3M's option, replace the merchandise with the same or comparable item at no charge to you for parts or labor. In the event that the product cannot be repaired and a suitable replacement item is not available, 3M will refund the original purchase price shown on your proof of purchase. All repairs are warranted for 90 days against the same material defect.

### To Obtain Warranty Service

Return product, **with proof of purchase from an authorized 3M dealer**, using the following procedure:

1. Include a note describing the failure, as well as your contact information: name, return shipping address, phone number and email address.
2. Label and ship the product, freight prepaid, to 3M Peltor Repair Center, ATTN: Repairs, 5457 West 79<sup>th</sup> Street, Indianapolis, IN USA 46268.
3. Please keep your tracking information on file.
4. Contact the 3M Peltor Repair Center at (800) 665-2942 for warranty information or to check on warranty service.

### What This Warranty Does Not Cover

This warranty specifically excludes all Tactical 6, WorkTunes and EARbud products (90 day limited warranty). This warranty does not cover (a) damage due to acts of nature, including but not limited to, lightning, wind, or flood; (b) damage due to accident; (c) damage due to neglect, abuse, misuse, improper installation, mishandling, or failure to follow instructions provided in the product's Owners Guide; (d) damage resulting from alteration, improper maintenance, or repair by other than 3M Peltor authorized agent; (e) labor charges for installation, or for removal and reinstallation of the item for servicing; and/or (f) non-rechargeable batteries, consumables, and normal wear parts.

**REPAIR OR REPLACEMENT AS PROVIDED IN THIS EXPRESS WARRANTY IS THE PURCHASER'S EXCLUSIVE WARRANTY REMEDY. IN NO EVENT SHALL 3M BE RESPONSIBLE FOR ANY LOSS OR DAMAGE, INCLUDING DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OR INABILITY TO USE THIS PRODUCT.**

### Warranty

In the event any 3M OH&ESD product is found to be defective in material, workmanship, or not in conformity with any express warranty for a specific purpose, 3M's only obligation and your exclusive remedy shall be at 3M's option, to repair, replace or refund the purchase price of such parts or products upon timely notification of the issue by you and substantiation that the product has been stored, maintained and used in accordance with 3M's written instructions. **EXCEPT WHERE PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHER WARRANTY OF QUALITY, OR THOSE ARISING FROM A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE, EXCEPT OF TITLE AND AGAINST PATENT INFRINGEMENT.** 3M has no obligation under this warranty with respect to any product that has failed due to inadequate or improper storage, handling or maintenance; failure to follow product instructions; or alteration or damage to the product caused by accident, neglect, or misuse.

**LIMITATION OF LIABILITY:**

**EXCEPT WHERE PROHIBITED BY LAW, IN NO EVENT SHALL 3M BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGES (INCLUDING LOST PROFITS) ARISING FROM THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ASSERTED. THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE.**



3M Peltor Repair Center  
5457 West 79<sup>th</sup> Street  
Indianapolis, IN 46268